<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker/Institution</th>
<th>Notes</th>
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<tbody>
<tr>
<td>8.00am</td>
<td>Registration open</td>
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<tr>
<td>8.50am</td>
<td><strong>Plenary 1  Digital health perspectives and the community</strong></td>
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<td></td>
<td>Welcome and introductions</td>
<td>Chair: Mark Brommeyer FAIDH CHIA, Flinders University</td>
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<td></td>
<td>The promise of digital health transformation in the COVID-19 age</td>
<td>Prof Michael Kidd AM FAIDH Deputy Chief Medical Officer, Department of Health @MichaelKidd5</td>
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<td></td>
<td>Real people. Real experience. Using digital technology for good</td>
<td>The Hon. Julia Gillard AC Beyond Blue Chair @JuliaGillard</td>
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<td></td>
<td>Digital health perspectives 2020 and beyond</td>
<td>Bret Morris Chief Digital Health Officer, Department for Health and Wellbeing @BretAMorris</td>
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<td>Questions from the audience</td>
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<tr>
<td>10.30am</td>
<td>Morning tea and exhibition</td>
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<td>11.15am</td>
<td><strong>Plenary 2  Digital health advances and innovation</strong></td>
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<td></td>
<td>Health informatics keynote</td>
<td>My health informatics journey to the Australian Securities Exchange and beyond</td>
<td>Dr Malcolm Pradhan FAIDH Co-founder, CMO, Alcidion Group @malcolmp</td>
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<td>Data and systems driving innovation and change: A physician's perspective</td>
<td>Dr Toby Gilbert Consultant Physician, Central Adelaide Local Health Network @DrTobyGilbert</td>
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<td>Is there an avatar in the house? Changing the DNA from healthcare to consumerism</td>
<td>Dr Stephen Klasiko President, Thomas Jefferson University &amp; CEO, Jefferson Health @sklasko</td>
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<td>Questions from the audience</td>
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<tr>
<td>12.15pm</td>
<td>Lunch and exhibition</td>
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<tr>
<td>1.15pm</td>
<td><strong>Concurrent 1  Health analytics, data and design</strong></td>
<td><strong>Concurrent 2  Innovation, nursing and the patient pathway</strong></td>
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<td>Chair: Jan Staniek FAIDH, University of South Australia</td>
<td>Chair: Prof Mark Mackay, University of South Australia</td>
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<td>HeartAI - cloud-native reactive microservices for real-time data and analytics in the South Australian health system</td>
<td>Lukah Dykes South Australian Health and Medical Research Institute @LukahDykes</td>
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<td>Data and systems driving innovation and change: A physician's perspective</td>
<td>Dr Priyanka Vandersman Flinders University @priankah</td>
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<td>Who owns medical records and health data?</td>
<td>Daniel Kiley HWL Ebsworth Lawyers @danielkiley</td>
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<td>None, one or some - is the usability testing method all we need when developing and evaluating health information interfaces?</td>
<td>Amanda Adams Flinders University @SquizzyGeek</td>
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<td>FHIR-enabled real time clinical decision support – a proof of concept study</td>
<td>Dr Sankalp Khanna FAIDH Australian e-Health Research Centre, CSIRO @SankalpKhanna and Dr Malcolm Pradhan Alcidion Group @malcolm</td>
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<td>Realising the value of EMR data through partnerships</td>
<td>Adam Phillips Clinical Informatics Specialist, SA Health @adophillips</td>
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<td>Questions from the audience</td>
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<td>2.45pm</td>
<td>Afternoon tea and exhibition</td>
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<td>3.30pm</td>
<td><strong>Plenary 3  Strategies, trust and transformation</strong></td>
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<td>Australia Institute of Digital Health announcements</td>
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<td>Designing a data strategy to enable clinical innovation</td>
<td>Robert Klutz Executive Director, Clinical Innovation and Improvement @ceih_sa and Tina Hardin Executive Director, Clinical Informatics @teenz75</td>
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<td>Questions from the audience</td>
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### Rebuilding trust for a human-centered data economy

**Julian Ranger**  Executive President and Founder, Digi.me  [@rangerj](https://twitter.com/rangerj)

### Questions from the audience

**Panel: Towards a digital health future in pharmacy – benefits and outcomes**

- **FACILITATOR:** Adam Phillips  Clinical Informatician, SA Health  [@adophillips](https://twitter.com/adophillips)
- **Danielle Bancroft FAIDH**  Product Manager Innovation & eHealth/Experience Designer, Fred IT  [@DizZleB07](https://twitter.com/DizZleB07)
- **Andrew Matthews**  Director Medicines Safety Program, Australian Digital Health Agency  [@APharm68](https://twitter.com/APharm68)
- **Dr Peter Del Fante FAIDH**  Medical Director, dHealthcare  [@pdelfante1](https://twitter.com/pdelfante1)
- **Dr Cheng Cheng Ooi CHIA**  Senior Manager Pharmacy Management Systems, SA Health  [@Ooi1CC](https://twitter.com/Ooi1CC)

### Closing remarks

5.30pm  Summit concludes

Program correct at time of publication.

### Did you know SMS can reduce missed appointments by as much as 50%?

At approx. $60 lost revenue per appointment, that's $9.6 million in wasted time.

- **160k** missed outpatient appointments
- **69%** of patients say it's important for healthcare providers to offer text communications
- **95%** of text messages are opened by patients (WA, 2018*)

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Sources: WA Government, Minister for Health Feb 2019